

User Manual Book

Built-In Electric Hob Manual

BK 1725 C

BI 0721 C

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PART 1 : SAFETY & WARNING

Safety Warnings

Your safety is important to us. Please read below information carefully before installing or using your Hob.

Installation

Electrical Shock Hazard

- Disconnect the appliance from the mains electricity supply before carrying out any work or maintenance on it.
- Connection to a good earth wiring system is essential and mandatory.
- Alterations to the domestic wiring system must only be made by a qualified electrician.
- Failure to follow this advice may result in electrical shock or death.

Cut Hazard

- Take care - panel edges are sharp.
- Failure to use caution could result in injury or cuts.

Important safety instructions.

- Read these instructions carefully before installing or using this appliance.
- No combustible material or products should be placed on this appliance at any time.
- Please make this information available to the person responsible for installing the hob as it could reduce your installation costs.

- In order to avoid a hazard, this appliance must be installed according to these instructions for installation.
- This appliance is to be properly installed and earthed only by a suitably qualified person.
- This appliance should be connected to a circuit which incorporates an isolating switch providing full disconnection from the power supply.
- Failure to install the appliance correctly could invalidate any warranty or liability claims.

Operation and Maintenance

Electrical Shock Hazard

- Do not cook on a broken or cracked hob. If the hob surface should break or crack, switch the appliance off immediately at the mains power supply (wall switch) and contact a qualified technician.
- Switch the hob off at the wall before cleaning or maintenance.
- Failure to follow this advice may result in electrical shock or death.

Health Hazard

- This appliance complies with electromagnetic safety standards.
- However, persons with cardiac pacemakers or other electrical implants (such as insulin pumps) must consult with their doctor or implant manufacturer before using this appliance to make sure that their implants will not be affected by the electromagnetic field.
- Failure to follow this advice may result in death.

Hot Surface Hazard

- During use, accessible parts of this appliance will become hot enough to cause burns.

- Do not let your body, clothing or any item other than suitable cookware contact the ceramic glass until the surface is cool.

BEWARE!

Metallic objects such as knives, forks, spoons and lids should not be placed on the hob surface since they can get hot.

- Keep children away.
- Handles of saucepans may be hot to touch. Check saucepan handles do not overhang other cooking zones that are on. Keep handles out of reach of children.
- Failure to follow this advice could result in burns and scalds.

Cut Hazard

- The razor-sharp blade of a hob scraper is exposed when the safety cover is retracted. Use with extreme care and always store safely and out of reach of children.
- Failure to use caution could result in injury or cuts.

Important safety instructions

- Never leave the appliance unattended when in use. Boil over causes smoking and greasy spillovers that may ignite.
- Never use your appliance as a work or storage surface.
- Never leave any objects or utensils on the appliance.
- Do not place or leave any magnetizable objects (e.g., credit cards, memory cards) or electronic devices (e.g., computers, MP3 players) near the appliance, as they may be affected by its electromagnetic field.
- Never use your appliance for warming or heating the room.

- After use, always turn off the cooking zones and the hob as described in this manual. Do not rely on the pan detection feature to turn off the cooking zones when you remove the pans.
- Do not allow children to play with the appliance or sit, stand, or climb on it.
- Do not store items of interest to children in cabinets above the hob. Children climbing on the hob could be seriously injured.
- Do not leave children alone or unattended in the area where the appliance is in use.
- Children or persons with a disability which limits their ability to use the appliance should have a responsible and competent person to instruct them in its use. The instructor should be satisfied that they can use the appliance without danger to themselves or their surroundings.
- Do not repair or replace any part of the appliance unless specifically recommended in the manual. All other servicing should be done by a qualified technician.
- Do not use steam cleaner to clean hob.
- Do not place or drop heavy objects on hob.
- Do not stand on your hob.
- Do not use pans with jagged edges or drag pans across the ceramic glass surface as this can scratch the glass.
- Do not use scourers or any other harsh abrasive cleaning agents to clean your hob, as these can scratch the ceramic glass.
- If the power supply cable is damaged, it must only be replaced by qualified technician.
- This appliance is intended to be used in household and similar applications such as: -staff kitchen areas in shops, offices and other

working environments; -farm houses; -by clients in hotels, motels and other residential type environments; -bed and breakfast type environments.

- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.
- **WARNING:** Unattended cooking on a hob with fat or oil can be dangerous and may result in fire. NEVER try to extinguish a fire with water, but switch off the appliance and then cover flame e.g., with a lid or a fire blanket.

PART 2 : INSTALLATION

Installation Guide

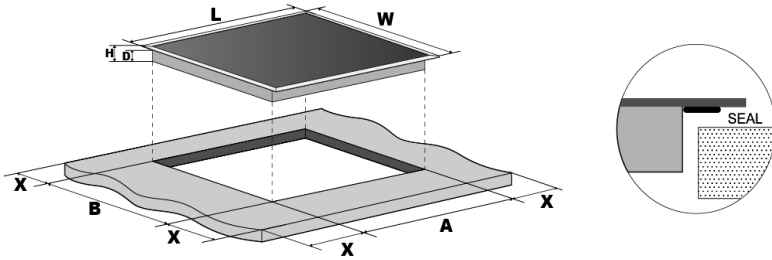
The appliance must be installed and connected in accordance with current regulations.

After unpacking the appliance, ensure there is no visible damage. If it has been damaged during transit, DO NOT USE, contact where you buy immediately.

Selection of installation equipment

- Cut out the work surface according to the sizes shown in the drawing.
- For the purpose of installation and use, a minimum of 5 cm space shall be preserved around the hole.

- Be sure the thickness of the work surface is at least 30mm. Please select heat-resistant work surface material to avoid larger deformation caused by the heat radiation from the hotplate. As shown below:

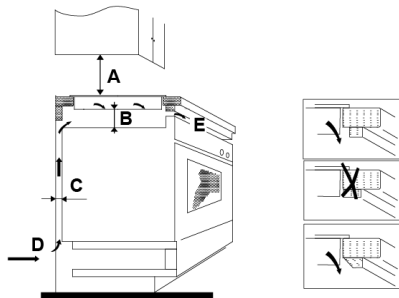


Model	L(mm)	W(mm)	H(mm)	D(mm)	A(mm)	B(mm)	X(mm)
BI 0721 C	730	430	58	54	705+5	405+5	50 mini
BK 1725 C					-0	-0	

Under any circumstances, make sure the electric hob is well ventilated and the air inlet and outlet are not blocked. Ensure the electric hob is in good work state. As shown below:



Note: The safety distance between the hotplate and the cupboard above the hotplate should be at least 760mm.



A(mm)	B(mm)	C(mm)	D	E
760mm	50mm minimal	20mm minimal	Air intake	Air exit 5mm

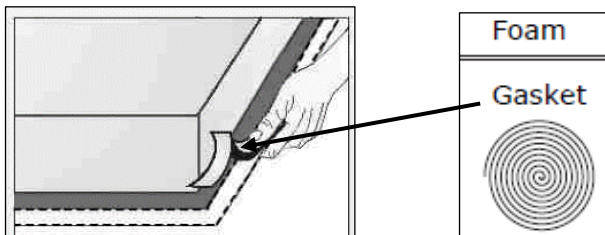
Installing the foam gasket

Before inserting the hob into the opening in the kitchen worktop, the supplied foam gasket (in a plastic bag) must be attached to the lower side of the ceramic glass.

Do not install the hob without the foam gasket!

The gasket should be attached to the hob in the following method:

- Remove the protective film from the gasket.
- Then attach the gasket to the lower side of the glass, next to the edge.
- The gasket must be attached along the entire length of the glass edge and should not overlap at the corners.
- When installing the gasket, make sure that the glass does not come into contact with any sharp objects.



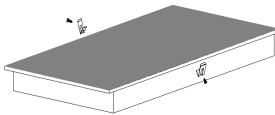
Before locating the fixing brackets

The unit should be placed on a stable, smooth surface (use the packaging). Do not apply force onto the controls protruding from the hob.

Easy Fit kits

There is one easy fit kits package for each hob, include 2pcs fixing clip and 2pcs screw. Find the easy fit kit package first.

Fix clips to hob: Insert the fixing clip into fixing hole reserved on sides of housing, fix clip to housing with screw, then insert hob into cabinet/work surface.



Fix hob to cabinet: Insert the hob into the cabinet/work surface as below diagrams, the mounted clips on the sides can secure your hob sturdily.

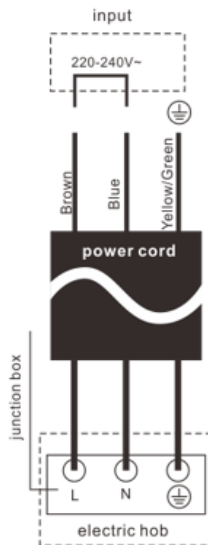
Connecting the hob to the mains power supply

The power supply should be connected in compliance with the relevant standard, or a single-pole circuit breaker. **The appliance has a large power rating and must be connected to electricity by a Qualified Electrician.**

NOTES!

1. If the cable is damaged or needs replacing, this should be done by an after-sales technician using the proper tools, so as to avoid any accidents.
2. If the appliance is being connected directly to the mains supply, an omni polar circuit breaker must be installed with a minimum gap of 3mm between the contacts.
3. The installer must ensure that the correct electrical connection has been made and that it complies with safety regulations.
4. The cable must not be bent or compressed.
5. The cable must be checked regularly and only replaced by qualified technician.

The method of connections shown below:



Cautions

1. The hob must be installed by qualified personnel or technicians. Please never conduct the operation by yourself.
2. The electric hob shall not be mounted to cooling equipment, dishwashers and rotary dryers.
3. The electric hob shall be installed such that better heat radiation can be ensured to enhance its reliability.
4. The wall and induced heating zone above the work surface shall withstand heat.
5. To avoid any damage, the sandwich layer and adhesive must be heat resistant.
6. A steam cleaner is not to be used.
7. This electric hob can be connected only to a supply with system impedance no more than 0.427 ohm. In case necessary, please consult your supply authority for system impedance information.

NOTES!

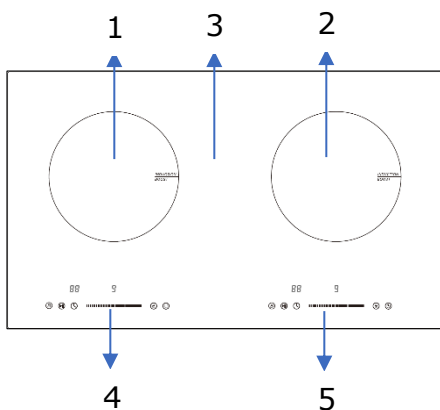
For some of the models, there might applied with a power cord with plug. If so, you can directly plug in socket. Please keep power cord plug out after use, for those model power cord with plug.

PART 3 : OPERATION INSTRUCTIONS

OPERATION INSTRUCTIONS

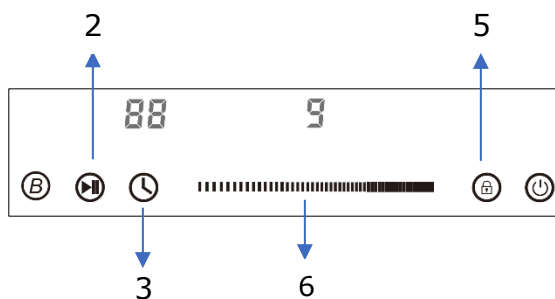
Product Overview

Model: BI 0721 C



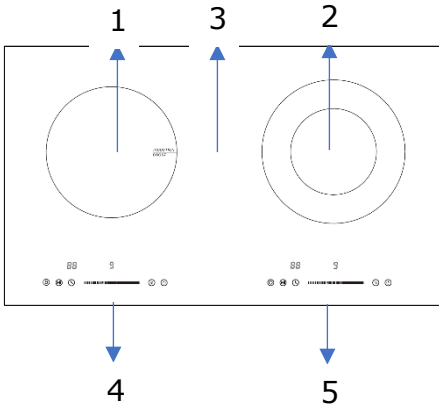
1. 2000W booster 2200W induction Zone
2. 2000W booster 2200W induction Zone
3. Ceramic Glass
4. Control panel of cooking zone#1
5. Control panel of cooking zone#2

Control Panel

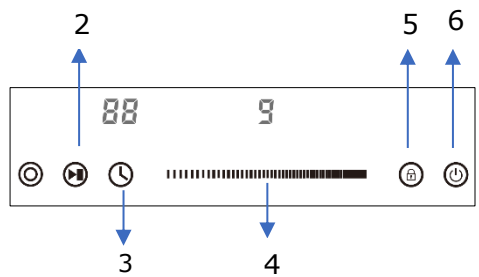
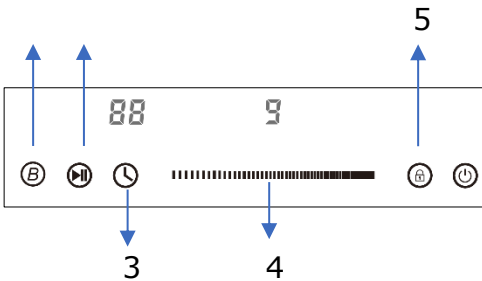


1. Booster function control button
2. Stop & Go control button
3. Timer control button
4. Heating level/Timer adjusting slider
5. Child Lock control button
6. ON/OFF button

Model: BK 1725C



- 1. 2000W booster 2200W induction Zone
- 2. 2200/1000W Ceramic Dual Zone
- 3. Ceramic Glass
- 4. Control panel of cooking zone#1
- 5. Control panel of cooking zone#2



- 1. Booster / Extend zone control button
- 2. Stop & Go control button
- 3. Timer control button
- 4. Heating level/Timer adjusting slider
- 5. Child Lock control button
- 6. ON/OFF button

NOTE!

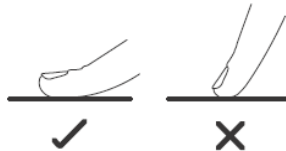
Product diagrams in instruction manual for reference only, there might be slightly difference due to continually product improvements.

Before using your New Hob

- Read this guide, taking special note of the 'Safety Warnings' section.
- Remove any protective film that may still be on your new electric hob.

Using the Touch Controls

- The controls respond to touch, so you don't need to apply any pressure.
- Use the ball of your finger, not its tip.
- You will hear a beep each time a touch is registered.
- Make sure the controls are always clean, dry, and that there is no object (e.g., a utensil or a cloth) covering them. Even a small object may make the controls difficult to operate.



Choose the right Cookware



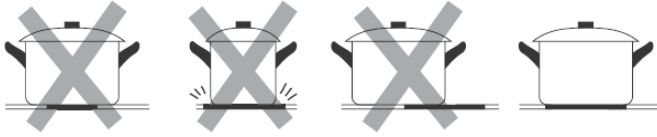
- Only use cookware with a base suitable for induction cooking. Look for the induction symbol on the packaging or on the bottom of the pan.
- You can check whether your cookware is suitable by carrying out a magnet test. Move a magnet towards

- You can check whether your cookware is suitable by carrying out a magnet test. Move a magnet towards the base of the pan. If it is attracted, the pan is suitable for induction hob.
- If you do not have a magnet:
 1. Put some water in the pan you want to check.
 2. If it does not flash in the display and water is heating, the pan is suitable.
- Cookware made from the following materials is not suitable for an induction hob: pure stainless steel, aluminum or copper without a magnetic base, glass, wood, porcelain, ceramic, and earthenware
- Induction hobs are made from smooth, ceramic glass, the heat comes from a magnetic induction coil which heats the cookware but not the cooking surface. The heat from the cookware is transferred to the food.
- It's important that you use only metal pans specifically designed and/or approved for use on induction hobs. Never allow melamine or plastic containers to come in contact with the heat zones.
- A pan which diameter less than 140mm may not be detected by the induction hob.

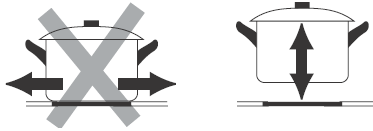
Do not use cookware with jagged edges or a curved base.



Make sure that the base of your pan is smooth, sits flat against the glass, and is the same size as the cooking zone. If you use smaller pot efficiency could be less than expected. Always center your pan on the cooking zone.



Always lift pans off the electric hob – do not slide, or they may scratch the glass.




NOTES!

You can use any kind of pot or pan for Ceramic Hob.

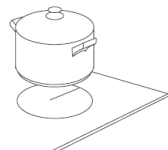
Using your Hob

To start cooking

1. After the hob be connected to electricity and power on. Press and hold the ON/OFF  control button for about 3 seconds till you hear a “beep” to turn the hob on. Now the hob enters into Standby mode, all heat setting indicators and Timer setting indicators shows “-”



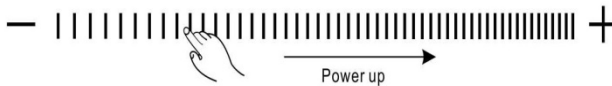
2. Place a suitable pan on the cooking zone that you wish to use.



- Make sure the bottom of the pan and the surface of the cooking zone are clean and dry.

3. Set heating level of cooking zone

- You can adjust heat setting by touching the slider control.

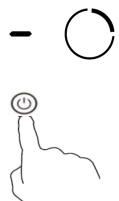


NOTES!

1. After connect to electricity, when power on, the buzzer of hob beeps once, all indicators light up for 1 second then go out.
2. When the hob in Standby mode, if there is no practice within 1 minute, the electric hob will auto turn off, with buzzer beeps once.
3. To turn on hob, press the ON/OFF control button and hold on for about 3 seconds; To turn it off, just need to press ON/OFF button again.
4. The power level can be adjusted from 0 to 9, default setting is level 5.
5. The heat setting indicator of the selected zone will flash when adjusting.
After adjusting, the number in indicator will flash for 5 seconds and then stop flash, then the setting be confirmed.

To turn off hob

1. You can turn the cooking zone off by adjust heat setting to level 0, which indicator shows “-”.
2. You can also turn the hob off by touching the ON/OFF control button.



NOTES!

If power cut off during cooking, all setting will be cancelled.
The cooling fan will remain on for about 1 minute after turned off.

Using Large Heating Area-Ceramic Hob

Some of ceramic hob models might have one or several extended cooking zones (Oval/Dual/Triple zone), these extended zones can provide larger cooking area and additional heat to fit for different size of cooking pan.


To use Extended zone when hob is working, follows below:

1. Select and active the cooking zone which you would like to use extended zones, for those cooking zone with this feature.

1) For model BK 1725 C:


Touch the slider control button of corresponding heating zone to active it for adjustment.

2. The central zone will be switched on, when first adjust of heat level for extended cooking zone.

3. When the heating zone be selected and active (power level indicator flashing), touch extended zone control button  to active extended heating element to get a large heating area.



NOTES!

1. By continuous touch the control button, the extended zones work at below consequence: Dual zone: “Central-Dual-Central-Dual-Central-Zone”
2. When Dual Zone active, the heat level LED indicator of it will show heat setting and “’ alternately.


Using Booster Function-Induction Hob

Some of induction hob models might have one or several cooking zones which has Booster function. You can use the “Booster” function to boost power of relevant cooking zone for a maximum power rating for 5 minutes. This function could reduce the cooking time, which convenience for cooking when in hurry!

To use booster function when induction hob is working:

1. Select and active the cooking zone which you would like to use extended zones, for those cooking zone with this feature.

Touch the slider control button of corresponding heating zone to active it for adjustment.

2. When the heating zone be selected and active (power level indicator flashing), touch the corresponding Booster function control button , the heating zone indicator will show “b” and flashing for 5 seconds then stop flashing, then Booster function be active.



NOTES!

The Booster function will last for 5 minutes. After booster finish, the cooking zone will return to original setting.

Cancel the Booster function

-Follow above practice of active Booster function one more time when Booster is working, could cancel the Booster function.

-You can also cancel Booster function by adjust power level setting.


Child Lock Safety Control

- You can lock the controls to prevent unintended use (for example children accidentally turning the cooking zones on) by active Child Lock function.
- When the controls are locked, except the ON/OFF control button and Child Lock control button, all other touch control buttons are disabled.



To lock the controls

Touch the Child Lock control button  once. The timer indicator will show “Lo”, and Child Lock function be active.

To unlock the controls

1. Make sure the electric hob is turned on.
2. Touch and hold the Child Lock control button  for 3 seconds, the buzzer beeps once and “Lo” disappears in timer indicator, the Child Lock be inactive.
3. You can now start using your electric hob.



Under the child lock mode, all controls button be disable except the ON/OFF button  and child lock  button.




You can always turn the hob off with the ON/OFF control in an emergency, but you shall unlock the hob first in the next operation

NOTES!

Under Child Lock function, if turn the hob off without inactive the Child Lock function. When turn on the hob later, the Child Lock function will still valid.

Stop & Go (Pause) function

- **Make cooking easy!** When cooking, your doorbell rings, phone rings, or kid shouts from another door. Need to step out of kitchen? These means dinner could burn, or take longer time to ready if you switch everything off.
- The **Stop & Go function** can turn off all zones. When you back, with one more touching of the button  , hob restarts where they were, to carry on cooking.

1. Active Stop & Go function

To active **Stop & Go** function, you can press the **Stop & Go** function button once. Then all programmer setting be hold on and hob stop heating, all heat setting indicators show "P".

2. Inactive Stop & Go function

To cancel **Stop & Go** function, you can press the **Stop & Go** function again, after come back. Then all programmer setting will return to what they were, Stop & Go indicator "P" disappear from all indicators.



When **Stop & Go** function active, all control buttons are disable except the ON/OFF and Stop & Go button.

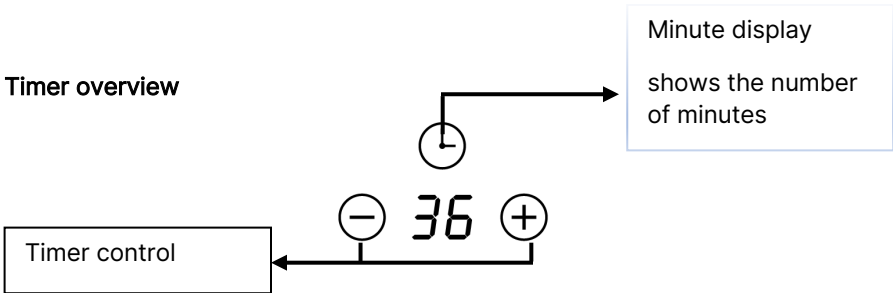
Note: The hob will auto turn off, if Stop & Go function last more than 10 minutes.

Using The Timer

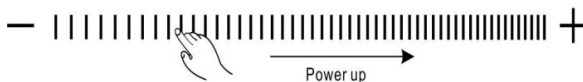
When the hob is turned on, you can use the timer to turn either or more than one cooking zones off.

- You can set timer for up to 99 minutes, the default setting is 30 minutes.

Timer overview



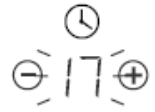
- Touch the timer control button once, the number of single digit in timer indicator flashing, then adjust single digit of minute minder setting by sliding the slider control.
- Press the timer control button again, the number of tens digit in timer indicator flashing, then adjust tens digit of minute minder setting by sliding the slider control.



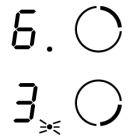
Note: For slider touch control model, by continuous touch the timer control button, the slider works at below consequence:

“Single Digit-Tens Digit-Confirm Setting -Single Digit-...”

After adjusting, the setting in timer indicator flashing for 5 seconds, then be confirmed with setting stop flashing. When the timer is set, it will begin to count down immediately, the display will show the remaining time.



NOTE: The red dot next to power level indicator will illuminate for those zones be set with timer. You can check timer setting of different cooking zone which set with timer, by active the corresponding cooking zone.



NOTE: If more than one heating zone has timer setting, the timer indicator will show the lowest time. The red dot next to power level indicator will flash.

When cooking timer expires, the corresponding cooking zone will be switch off automatically.



Detection of Pan and Small Articles

For induction hob, if display flashes”  “alternately with heat setting.

- you have not placed a pan on the correct cooking zone or,
- the pan you’re using is not suitable for induction cooking or,
- the pan is too small or not properly centered on the cooking zone.

Notes:

1. No heating takes place unless there is a suitable pan on the cooking zone.
2. The display will auto turn off after 2 minutes if no suitable pan is placed on it.
3. When an unsuitable size or non-magnetic pan (e.g. aluminum), or some other small item (e.g. knife, fork, key) has been left on the hob, the corresponding cooking zone will automatically turn off in 1 minute.

Residual Heat Warning

Beware of hot surfaces

When the hob has been operating for some time, there will be some residual heat. The letter “ H ” appears in power setting indicator to warn you to keep away from it.



It can also be used as an energy saving function:

if you want to heat further pans, use the hotplate that is still hot.

Auto Shutdown

Another safety feature of the hob is auto shutdown. This occurs whenever you forget to switch off a cooking zone. The default shutdown times as below table:

Power level	1	2	3	4	5	6	7	8	9
Default working timer (hour)	8	8	8	4	4	4	2	2	2

Over-heat Protection

A temperature sensor equipped can monitor the temperature inside the hob. When an excessive temperature is monitored, the hob will auto stop operation.

Cooking Guidelines

Take care when frying as the oil and fat heat up quickly, particularly if you are using Booster function. At extremely high temperature oil and fat will ignite spontaneously and this presents a risk of fire.

Cooking Tips

- When food comes to the boil, reduce the power setting.
- Using a lid will reduce cooking times and save energy by retaining the heat.
- Minimize the amount of liquid or fat to reduce cooking times.
- Start cooking on a high setting and reduce the setting when the food has heated through.

Simmering, cooking rice

- Simmering occurs below boiling point, at around 85°C, when bubbles are just rising occasionally to the surface of the cooking liquid. It is the key to delicious soups and tender stews because flavors develop without overcooking the food. You should also cook egg-based and flour thickened sauces below boiling point.
- Some tasks, including cooking rice by the absorption method, may require a setting higher than the lowest setting to ensure the food is cooked properly in the time recommended.

Searing steak

To cook juicy flavorsome steaks:

1. Stand the meat at room temperature for about 20 minutes before cooking.
2. Heat up a heavy-based frying pan.
3. Brush both sides of the steak with oil. Drizzle a small amount of oil into the hot pan and then lower the meat onto the hot pan.
4. Turn the steak only once during cooking. The exact cooking time will depend on the thickness of the steak and how cooked you want it. Times may vary from about 2 – 8 minutes per side. Press the steak to gauge how cooked it is – the firmer it feels the more ‘well done’ it will be.
5. Leave the steak to rest on a warm plate for a few minutes to allow it to relax and become tender before serving.

For stir-frying

1. Choose a ceramic compatible flat-based wok or a large frying pan.
2. Have all the ingredients and equipment ready. Stir-frying should be quick. If cooking large quantities, cook the food in several smaller batches.
3. Preheat the pan briefly and add two tablespoons of oil.
4. Cook any meat first, put it aside and keep warm.
5. Stir-fry the vegetables. When they are hot but still crisp, turn the cooking zone to a lower setting, return the meat to the pan and add your sauce.
6. Stir the ingredients gently to make sure they are heated through.
7. Serve immediately.

Heat Settings

The settings below are guidelines only. The exact setting will depend on factors including your cookware and the amount you are cooking. Experiment with the hob to find the settings that best suit you.

Heat setting	Suitability
1 - 2	<ul style="list-style-type: none">• delicate warming for small amounts of food• melting chocolate, butter, and foods that burn quickly• gentle simmering• slow warming
3 - 4	<ul style="list-style-type: none">• reheating• rapid simmering• cooking rice
5 - 6	<ul style="list-style-type: none">• pancakes
7 - 8	<ul style="list-style-type: none">• sautéing• cooking pasta
9	<ul style="list-style-type: none">• stir-frying• searing• bringing soup to the boil• boiling water

PART 4 : CLEANING AND MAINTENANCE

Cleaning and Maintenance

IMPORTANT!

Before any maintenance or cleaning work is carried out, **DISCONNECT** the appliance from **ELECTRICITY** supply and ensure the appliances is completely cool.

Cleaning the Hob Surface

Clean spillages from the hob surface as soon as possible after use. Always ensure the surface is cool enough before cleaning.

Use a soft cloth or kitchen paper to clean the surface. If the spillage has dried on the surface, you may need to use a specialist vitro-ceramic glass cleaner, which is available for most of supermarkets.

Do not use other abrasive cleaners and/or wire wool ect., as it may scratch the ceramic glass surface of your hob.

Hints and Tips

The settings below are guidelines only. The exact setting will depend on factors including your cookware and the amount you are cooking. Experiment with the hob to find the settings that best suit you.

What?	How?	Important!
<p>Everyday soiling on glass (fingerprints, marks, stains left by food or non-sugary spillovers on the glass)</p>	<ol style="list-style-type: none"> 1. Switch off the power supply. 2. Apply a vitro-ceramic glass cleaner while the glass is still warm (but not hot!) 3. Rinse and wipe dry with a clean cloth or paper towel. 4. Switch on the power supply to the hob. 	<ul style="list-style-type: none"> • When turn off the power supply of hob, there will be no 'hot surface' indication but the cooking zone may still be hot! Take extreme care. • Heavy-duty scourers, some nylon scourers and harsh/abrasive cleaning agents may scratch the glass. Always read the label to check if your cleaner or scourer is suitable. • Never leave cleaning residue on the hob glass surface: the glass may become stained.
<p>Boil over, melts, and hot sugary spills on the glass</p>	<p>Remove these immediately with a fish slice, palette knife or razor blade scraper suitable for ceramic glass of hob, but beware of hot cooking zone surfaces:</p> <ol style="list-style-type: none"> 1. Switch off the power supply. 2. Hold the blade or utensil at a 30° angle and scrape the soiling or spill to a cool area of the hob. 3. Clean the soiling or spill up with a dish cloth or paper towel. 4. Follow steps 2 to 4 for 'Everyday soiling on glass' above. 	<ul style="list-style-type: none"> • Remove stains left by melts and sugary food or spillovers as soon as possible. If left to cool on the glass, they may be difficult to remove or even permanently damage the glass surface. • Cut hazard: when the safety cover is retracted, the blade in a scraper is razor-sharp. Use with extreme care and always store safely and out of reach of children.

<p>Spillovers on the touch controls</p>	<ol style="list-style-type: none"> 1. Switch off the power supply. 2. Soak up the spill 3. Wipe the touch control area with a clean damp sponge or cloth. 4. Wipe the area completely dry with a paper towel. 5. Switch on the power supply to the hob. 	<ul style="list-style-type: none"> • The hob may beep and turn itself off, and the touch controls may not function while there is liquid on them. Make sure you wipe the touch control area dry before turning the hob back on.
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- Put some water in the pan you want to check.
- If does not flash in the display and water is heating, the pan is suitable.

Maintenance of the Hob

If you find something goes wrong for your hob, before contact the service or where you purchased it, please check whether below:

1. There is no power to the appliance:

- Check whether there is a power cut of your department;
- Check whether the appliance be connected to electricity properly;
- Has the timer setting elapsed;
- Whether it reaches the longest cooking time setting and auto shut off;
- Whether there is liquid boiling over touch control panel and overflow protection devices auto shut off;

2. The touch control panel buttons can't be active:

- Whether it's under "Child Lock", which there is "Lo" shows in timer displayer;

- Whether liquid/wet cloth over touch control panel active overflow protection;

3. After cooking there is “H” shows on display:

- This is normal. The hob is with Residual Heat Warning safety features. It will remain on until the surface is cool enough for touch.

4. After turn off, the fan of induction hob remains working for a while:

-This is normal, this is to help appliances completely cool down.

5. Some pans make crackling or clicking noises during use of induction hob:

-This is normal, it's the sound of induction coils during working, and for different construction of your cookware, the clicking might be slightly different.

6. The glass is being scratched:

-Check whether you use unsuitable cookware, like rough-edged cookware.

-Check whether unsuitable, abrasive scourer or cleaning products being used.

Failure Inspection for induction hob

If an abnormality comes up, the induction hob will enter the protective state automatically and display corresponding protective codes:

Problem	Possible causes	What to do
E1/E2	Abnormal supply voltage	Please check whether power supply is normal, Power on after the power supply is normal.

E3	High temperature of the pan sensor	Check whether no liquid in pan, fill with liquid then restart.
E5	High temperature of the IGBT temperature sensor	Please restart after the induction hob cools down.

For all other error codes, switch off and call your service provider.